Healthcare Study Tour to Italy

September 26 – October 2, 2015

Roma...

Florence...

Bologna...
February 2015

Dear Colleague:

RE: HEALTHCARE STUDY TOUR TO ITALY

We cordially invite you to join a Study Tour to Italy to be held September 26 – October 2, 2015.

This study tour will build on the success of the 2013 and 2014 tours and will bring together a small group of health leaders to explore current developments in the Italian health system. Colleagues from our host country will guide the discussions. The intent is to provide a forum for the exchange of information, ideas and best practices that will foster relationships between Canadians and their Italian counterparts in Rome, Florence and Bologna.

Feedback on the 2013 and 2014 tours was very positive. Participants gained important and timely lessons and insights from examining the Italian health systems. Most importantly they will be able to apply what they have learned to their own work at home, and have made valuable contacts in Italy and with their fellow tour panelists. In order to continue to make this experience most relevant to you, we welcome your suggestions and input as we start to develop the detailed program.

You can read the reports from the 2014 and 2013 Italy tours on our [website](http://www.cchl-ccls.ca).

The tour will be directed by the Canadian College of Health Leaders under the leadership of our Tour Facilitators, John King, CHE and Gino Picciano, CHE.

We hope you will join us.

Sincerely,

Ray J. Racette, CHE
President and CEO

John King, CHE
International Facilitator
Healthcare Study Tour to Italy
Rome, Florence, and Bologna
September 26 to October 2, 2015

A group of Canadian health leaders will visit Italy. Building on our experience with study tours this program will be a forum for the exchange of experience and ideas about major issues in healthcare, system organization, delivery and policy.

Who should register?
Health system and organization leaders, health researchers, government officials, representatives of policy development, planning and regulatory agencies, professionals, corporate leaders and academics with an interest in health system issues are encouraged to participate. We have found that the contact between different groups tests the ideas of all and forges ongoing relationships between the Canadian participants.

Objectives
- To provide an enhanced understanding of the Canadian and Italian health systems in a shared learning environment;
- To establish connections between the worlds of health policy and healthcare delivery;
- To explore the nature of leadership in the ever-changing world of healthcare;
- To generate new insights into service delivery models and strategies that could have application for health system improvement in Canada.

The Program
Reform efforts have preoccupied everyone on both sides of the ocean. Leaders, professionals and policy-makers have felt the powerful impacts of:
- The restructuring of health systems to promote integration and sustainability;
- The imperative of improving the quality and safety of health service delivery;
- The drive to primary care-based delivery systems;
- Increasing community services and care for the elderly and those with chronic illnesses;
- Introduction of private sector involvement and market mechanisms to improve performance;
- Increasing public expectations for improved service access and delivery.

Facilitators
- John King, CHE, International Facilitator
- Gino Picciano, CHE, International Facilitator
- The Italian Chamber of Commerce of Ontario (ICCO)

Canadian participants will explore current issues in the Italian health service that are relevant to the Canadian context. They will visit organizations, meet Italian colleagues, and become familiar with major management, policy, and health delivery issues facing Italy. Site visits will include:

- Primary health centres
- Rehabilitation centres
- Research centres
- Community hospitals and Academic health science centres
- Public and private hospitals
- Nursing homes
- Regional and Oversight organizations
- Palliative care centres
- Paediatrics
- Home care
Registration
The fee for the five-day program is $4,500 (plus HST). This fee includes all sessions, daily site visits to explore current developments in the Italian health system, most meals and local transport. It excludes travel to and from Canada, accommodation, and some meals. Participants should budget approximately $4,000 to cover these costs. Partners accompanying participants will be able to participate in the program for special events only. The cost for this is $500.00.

Participants are responsible for their own travel arrangements to and from Canada. The purchase of trip cancellation insurance is strongly recommended.

In order to keep the group together, the Canadian College of Health Leaders will arrange accommodation and ground transportation between tour locations.

Cancellation
A non-refundable administration fee deposit of $1,000 (plus HST) is required upon registration (due by May 22, 2015). The balance is payable by August 21, 2015. A maximum of 20 participants will be accepted for this tour.

The Canadian College of Health Leaders reserves the right to make changes to the program and cancel the tour 30 days in advance if registration targets are not met or when conditions beyond its control prevail.

If the program is not held for any reason, the Canadian College of Health Leaders’ liability is limited to the refund of the registration fee only.

Substitution Policy
Substitutions will be considered on a case-by-case basis. Notification of substitution must be received in writing.

The Canadian College of Health Leaders
The Canadian College of Health Leaders is a national, member-driven, not-for-profit association dedicated to ensuring that the country’s health system benefits from capable, competent and effective leadership. Through credentialing, training, networking, knowledge transfer and mentoring, we support health leaders in every sector and region, from every professional background and at any stage of their career. Guided by a code of ethics and the LEADS in a Caring Environment national leadership framework, we help individuals acquire the skills they need to develop personally and to create change in their own organizations and, ultimately, the health system.

MAINTENANCE OF CERTIFICATION
Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / FCCHL) to 25 Category 1 credits toward their maintenance of certification requirement.
Tourist Information

Rome (http://www.turismoroma.it)
- Vatican- Sistine Chapel
- Trevi Fountain
- St Peter's Square
- Spanish Steps
- Colosseum
- Roman forum
- Pantheon
- Castel Sant’Angelo
- Piazza Navona
- Campo de Fiori

Florence http://www.firenzeturismo.it/en/
- Cathedral
- Baptistry
- Uffizi
- Bargello
- Accademia
- Santa Maria Novella
- Santa Croce
- Library of San Lorenzo (magnificent exhibition of Michelangelo’s architectural genius)
- Ponte Vecchio
- The Oltrarno (the ‘newest’ area of Florence)
- Pitti Palace
- Boboli Gardens and the church of San Miniato at Monte (enchanting view of Florence)

Bologna (http://www.bolognawelcome.com)
- Fountain of Neptune
- Piazza Maggiore
- Sala Borsa
- Piazza Maggiore
- Palazzo D’Accursio
- Basilica of San Petronio
- Museo Civico Archeologico (Archaeological Museum)
- Palazzo dell’Archiginnasio
- Quadrilatero (old city market)
- Asinelli and the Garisenda Towers
REGISTRATION FORM
Due May 22, 2015

Please register me for the 2015 Italy Healthcare Study Tour:

Name: ____________________________________________________________

Title: _____________________________________________________________

Organization: ______________________________________________________

Address: __________________________________________________________

________________________________________________________

Tel: ____________________ FAX: ____________________ E-mail: ______________

I will travel with a companion(s): Yes □ No □

Name of companion(s): _____________________________________________

My companion(s) would like to attend shared functions: Yes □ No □
(Additional cost of $500.00 will apply.)

A non-refundable deposit of $1,000 (plus HST) must accompany registration.

Method of payment:

❑ Cheque payable to Canadian College of Health Leaders (enclosed)
❑ MasterCard    ❑ VISA    ❑ American Express

Card #: ___________________________ Expiry date: ______________________
Cardholder name: ___________________________ Signature: __________________

“I understand that a non-refundable deposit of $1,000 (plus HST) is required upon registration (due by May 22, 2015). The balance is payable by August 21, 2015. The Canadian College of Health Leaders reserves the right to cancel the tour 30 days in advance if it is under-subscribed and is not responsible for charges that I may incur in the event of cancellation”.

Signature: ___________________________ Date: ______________________

Please return to:
The Canadian College of Health Leaders
292 Somerset Street West
Ottawa, ON K2P 0J6
Attention: Laurie Oman